

MEMO

Date: June 13, 2025

To: All Evacuated Staff, NRHA

Cc: Wanda Reader, Provincial Shared Health HR

From: Raj Sewda CEO

Re: **Update for Evacuated Employees**

Our thoughts continue to be with each of you and your loved ones during this challenging time. Your safety and well-being remain our top priority, and we want to reaffirm our ongoing support as you navigate the impact of the recent evacuations.

Health Benefits Update

As a follow-up to the June 9 Frequently Asked Questions (FAQ) document, we want to clarify and expand on the information shared regarding health benefits. For evacuated employees with no earnings in June, the Employer will cover premium contributions for Health, Dental, Life Insurance, and Disability & Rehabilitation Benefits. We are pleased to confirm that these premiums will **not** be recovered upon your return to work. This support ensures your continued benefit coverage through to **July 31, 2025**.

Employment and Salary Continuance Update

For evacuated employees who have chosen to work in or near the Manitoba communities where they have temporarily relocated: we recognize the challenges and delays that may have occurred in coordinating these alternate work arrangements. In recognition of this, employees who indicated their availability to work will receive salary continuance (wage maintenance) for their regular wages from the date they advised the employer they were available to commence work **through to June 13, 2025** for the days they were unable to be scheduled.

Staying Connected and Informed

Please continue to check the employee website for updates and available supports: [Wildfire Resources Northern Health - Shared Health - Health Providers](#). To improve communication, we have also worked with Digital Shared Services to activate webmail accounts for evacuated employees. This will allow you to access your NRHA email remotely. Instructions for accessing your webmail account are provided below.

Webmail Access:

Please use the following URL to access webmail remotely, once you've enrolled with the MFA service: <https://webmail.manitoba-ehealth.ca>



As part of ongoing changes to improve the security of Manitoba's health system information, Digital Shared Services has implemented Microsoft Multi-Factor Authentication (MFA) on provincial external webmail (Outlook Web Access).

This change will require enrollment and use of the Microsoft Authenticator application on a smart device by any user who wants to use Outlook Web Access, and will have impacts on other application usage (e.g., MS Teams) once the action is completed. This is a necessary step to ensuring the security and integrity of the Manitoba Health System and also addresses past Office of the Auditor General (OAG) audit findings.

Please review these Quick Reference Guides (QRGs) for further details on how to enroll and use MFA:

- [Microsoft Multi-Factor Authentication \(MFA\) Enrolment](#)
- [Using Microsoft Multi-Factor Authentication](#)

If user needs assistance changing their password or setting up the Email account, please have them call the Shared Health Service Desk at 204-940-8500 or toll free at 1-866-999-9698 for assistance.