



**Job Posting #2022-925**  
**Internal Posting**  
**Posting Date: August 19, 2022**  
**Closing Date: Sept. 2, 2022**  
**Union: MAHCP**

**COORDINATOR – CRISIS PROGRAM/COUNSELLOR -CRISIS ROOM – TWO POSITIONS**

**PART TIME TERM POSITION(S) .3 E.F.T. - 12 HOURS PER WEEK**

**HOURS OF WORK: DAYS/EVENINGS/WEEKENDS**

**START DATE: Date of Hire**

**TERM END DATE: March 31, 2023 (with possibility of extension)**

Klinic Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

**POSITION SUMMARY**

As a member of Klinic's Crisis Program or Counselling Services, the Coordinator – Crisis Program, provides counseling, support, information, referral and links to appropriate community services to callers and coordinates the requirements of the crisis program. This may include liaising with other service organizations and participating on external working groups and committees. Services are delivered through an empowerment based, trauma-informed lens, and within the broader context of the social determinants of health.

**QUALIFICATIONS**

Undergraduate degree in a relevant discipline required; the equivalent education and experience may be considered

Understanding of empowerment based, trauma- informed principles

A thorough knowledge and understanding of the following: therapeutic/counselling process, crisis intervention and suicide prevention, domestic abuse, mental health and addiction

Ability to assess risk in the following areas: Posttraumatic stress, victims of violence, suicide bereavement, domestic abuse, addiction, mental health, child welfare, human trafficking and sexual assault.

Completed Volunteer Shift Supervisor Training

A thorough understanding of critical incidents and their effects

A demonstrated capacity of the language and familiarity with medical terminology  
A thorough understanding or crisis program lines and additional lines including the Gambling Help Line, Seniors Abuse Support Line, MFRNSS line, Human Trafficking Hotline, Critical Incident Reporting and Support Line, Language Access Line and the Worker's Compensation Board Crisis Line.

Ability to be self-reflective in the counselling process  
Ability to contribute to a positive team culture  
Excellent interpersonal and communication skills [verbal and written]  
Awareness of and sensitivity to issues of diversity  
Demonstrated ability to effectively supervise and support volunteers  
Ability to complete accurate and concise documentation  
Ability to learn and adapt to new computer programs  
Demonstrated leadership abilities

#### **REQUIREMENTS**

Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks  
Completion of ASIST training  
Completion of Crisis Worker Certification Exam within one year of hire

**SALARY RANGE**      \$29.867 per hour - \$38.977 per hour

#### **APPLICATION PROCESS**

- Application Deadline: September 2, 2022  
Email cover letter and resume to: Bill Burrows, Manager, Counselling and Crisis Services Systems and Support [jobs@klinik.mb.ca](mailto:jobs@klinik.mb.ca)
- Please note "Job Posting #2022-925" in the email subject line

Thank you for your interest. Only candidates selected for an interview will be contacted.

**We welcome applications from people with disabilities. Accommodations are available upon request during the assessment and selection process.**

**Klinik is a pro-choice community health centre and supports the principles of diversity inclusion and cultural awareness**

