



Job Posting #2022-925
Internal Posting
Posting Date: August 19, 2022
Closing Date: Sept. 2, 2022
Union: MAHCP

COORDINATOR – CRISIS PROGRAM/COUNSELLOR -CRISIS ROOM – TWO POSITIONS
PART TIME TERM POSITION(S) .3 E.F.T. - 12 HOURS PER WEEK
HOURS OF WORK: DAYS/EVENINGS/WEEKENDS
START DATE: Date of Hire
TERM END DATE: March 31, 2023 (with possibility of extension)

Klinik Community Health is a pro-choice community health centre that provides primary care, education and counselling services to our local community and throughout Manitoba. Driven by our vision of creating healthy and engaged communities, we promote health and quality of life for people of every age, background, ethnicity, gender identity and socio-economic circumstances. Rooted in social justice values, we believe that everyone deserves quality care, support and respect.

POSITION SUMMARY

As a member of Klinik's Crisis Program or Counselling Services, the Coordinator – Crisis Program, provides counseling, support, information, referral and links to appropriate community services to callers and coordinates the requirements of the crisis program. This may include liaising with other service organizations and participating on external working groups and committees. Services are delivered through an empowerment based, trauma-informed lens, and within the broader context of the social determinants of health.

QUALIFICATIONS

Undergraduate degree in a relevant discipline required; the equivalent education and experience may be considered

Understanding of empowerment based, trauma- informed principles

A thorough knowledge and understanding of the following: therapeutic/counselling process, crisis intervention and suicide prevention, domestic abuse, mental health and addiction

Ability to assess risk in the following areas: Posttraumatic stress, victims of violence, suicide bereavement, domestic abuse, addiction, mental health, child welfare, human trafficking and sexual assault.

Completed Volunteer Shift Supervisor Training

A thorough understanding of critical incidents and their effects

A demonstrated capacity of the language and familiarity with medical terminology
A thorough understanding of crisis program lines and additional lines including the Gambling Help Line, Seniors Abuse Support Line, MFRNSS line, Human Trafficking Hotline, Critical Incident Reporting and Support Line, Language Access Line and the Worker's Compensation Board Crisis Line.

Ability to be self-reflective in the counselling process

Ability to contribute to a positive team culture

Excellent interpersonal and communication skills [verbal and written]

Awareness of and sensitivity to issues of diversity

Demonstrated ability to affectively supervise and support volunteers

Ability to complete accurate and concise documentation

Ability to learn and adapt to new computer programs

Demonstrated leadership abilities

REQUIREMENTS

Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks

Completion of ASIST training

Completion of Crisis Worker Certification Exam within one year of hire

SALARY RANGE \$29.867 per hour - \$38.977 per hour

APPLICATION PROCESS

- Application Deadline: September 2, 2022
Email cover letter and resume to: Bill Burrows, Manager, Counselling and Crisis Services Systems and Support jobs@klinik.mb.ca
- Please note "Job Posting #2022-925" in the email subject line

Thank you for your interest. Only candidates selected for an interview will be contacted.

We welcome applications from people with disabilities. Accommodations are available upon request during the assessment and selection process.

Klinik is a pro-choice community health centre and supports the principles of diversity inclusion and cultural awareness

