



**JOB DESCRIPTION:**  
**Health and Social Service Worker**  
**Updated:?**  
**Union: MAHCP**  
**Occupational Group: Social Worker**

The Mobile Withdrawal Management Service (MWMS) is a Program offered at Klinic Community Health where Klinic will provide medically supported, non- residential withdrawal services and stabilization supports to clients. The Program is for individuals 18 years and older for a period of 30 days.

Services will be delivered within the boundaries of the City of Winnipeg and the Rural Municipalities of West St. Paul and East St. Paul.

**QUALIFICATIONS:**

- Undergraduate degree in the social sciences, or equivalent experience
- Minimum two years supervised social services experience
- Minimum of two years' experience working in substance use and mental health which may include working with clients with complex needs, substance use/dependence and complex behaviors
- Thorough understanding of issues related to addictions
- Hold a Core Addiction Practices certificate or have an equivalent education and training experience in substance use
- Have knowledge of the bio-psychosocial and spiritual model of care and best practices for co-occurring disorder. This knowledge will include stages of change, harm reduction approaches, motivational interviewing, and hope-inducing strategies
- Demonstrated ability to work with clients and their families, with serious and persistent substance use, mental disorders or both
- Demonstrated knowledge of community, mental health and substance use system resources to enable the transfer care of clients to alternate services as required based on a client's clinical needs
- Demonstrated competence in risk and clinical assessment
- Ability to work independently and demonstrated decision making abilities
- Proven ability to promote team and program functioning
- Demonstrated effective communication skills
- Excellent interpersonal skills
- Ability to work flexible hours, including evenings, and weekends
- Valid driver's license and access to a vehicle required
- Awareness of and sensitive to issues of cultural diversity
- Awareness of and sensitivity to aboriginal culture
- Experience facilitating groups
- Proven ability to work from an empowerment model

**RESPONSIBILITIES:**

## Client Service

- Responsible for assessing clients' physical and psychological status during intoxication, withdrawal and stabilization
- Perform client admission and discharge
- Monitor and document changes in client status and reports changes to designated nursing staff as required
- Interview clients and identify needs, assist clients to determine appropriate services, facilitates referrals and linkages to identified supports and participates in case planning with client and Team
- Support client wellness and recovery in a collaborative team approach
- Provide support and guidance to clients and families
- Link clients with appropriate community resources
- Participate in program development
- Liaise with community resources and service organizations
- Work as part of a team and promote team functioning
- Assist in the development of resource material
- Charts appropriately according to Klinik Policies
- Assists volunteers and students
- Participate in community development activities
- Provide public education and training activities, as requested
- Perform program intake and participates in the program intake review process

### **OTHER:**

- Participates in training courses and in services offered elsewhere and by Klinik in order to maintain and improve quality of service
- Attend staff meetings as required
- Participates in program planning, evaluation and quality monitoring including completing daily statistics
- Participate in formal self-evaluations by identifying strengths and limitations
- Seek appropriate supervision/consultation of own actions
- Adheres to all agency policies, protocols and promotes best practice
- Perform other duties and functions related to their job description not exceeding above stated capacities

### **ADDITIONAL REQUIREMENTS:**

- Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks