



JOB DESCRIPTION: Social Worker

Updated:?

Union: MAHCP

Occupational Group: Community Health

Social Workers provide client centred guidance and support to those being seen at Klinik. They uphold Klinik's vision, mission and values while promoting social change, problem-solving in human relationships, and the empowerment and liberation of people to enhance well-being. Social Workers are part of the inter-professional team at Klinik. Within the framework of the/Using the social determinants of health, Social Workers recognize the complexity of interactions between clients and their environment and how this impacts their clients.

QUALIFICATIONS:

- Bachelor of Social Work degree
- Current registration with the Manitoba College of Social Workers
- Minimum of two years supervised experience in community health or related area
- Experience in program and community development
- Ability to work in an inter-professional environment
- Understanding the social determinants of health and their impact
- Demonstrated commitment to community-based health care
- Knowledge of community resources
- Experience counseling individuals, couples, youth and families
- Experience facilitating groups
- Awareness of and sensitive to issues of cultural diversity
- Demonstrated effective communications skills
- Excellent interpersonal skills
- Ability to work flexible hours, including evenings and weekends
- Ability to work independently and demonstrated decision making abilities
- Proven ability to work from an empowerment model
- Proven ability to optimize team and program functioning
- Knowledge of primary health care
- Proficient at word, email, internet searches, and electronic medical records (Accuro an asset)
- Ability to work flexible hours, including evenings
- Awareness of and sensitive to issues of cultural diversity

RESPONSIBILITIES:

- Provide social work services within the parameters of the Manitoba College of Social Workers Standards of Practice and Code of Ethics
- Provide short term supportive counselling (less than 6 months when a specific counseling goal is identified) to individuals, couples, families and groups
- Provide crisis support when a referral to the crisis lines is not appropriate
- Provide support, information, referral and links to appropriate community resources
- Liaise with other programs at Klinik for health services
- Engage in building and supporting an inter-professional environment

- Liaise with community resources/networks and service organizations
- Facilitates groups
- Provide public education and training activities
- Provides support for learners
- Works as part of a team and promote team functioning
- Charts appropriately according to Klinik procedures

INTAKE:

- Coordinates health services client intake

OTHER:

- Participates in training courses and in services offered elsewhere and by Klinik in order to maintain and improve quality of service
- Attend staff meetings as required
- Participate in committee work at Klinik
- Participates in program planning, evaluation and quality monitoring including completing daily statistics
- Participate in formal self – evaluations by identifying strengths and limitations
- Seek appropriate supervision/consultation of own actions
- Adheres to all agency policies, protocols, procedures and promotes best practice
- Supportive of Klinik's vision, mission and values
- Performs other duties and functions related to their job description not exceeding the above qualifications

COMMUNICATION:

- Articulates complex information clearly and concisely in spoken and written formats
- Gives and receives feedback in a constructive and professional manner
- Advocates for a person or cause by adhering to principles of empowerment and collaboration

TEAMWORK:

- Builds and maintains collaborative and respectful working relationships
- Communicates directly and professionally with volunteers and team members across the organization
- Provides expertise, information and support to others
- Follows a constructive and effective process to resolve conflict

WORK HABITS:

- Ensures accuracy and high standards for work
- Organizes, prioritizes, plans and coordinates own tasks to complete work efficiently
- Demonstrates accountability and follow through on commitments and goals
- Adapts to change and displays openness to new ideas and approaches

Additional Requirements:

- Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks

