

As part of the Trauma Program, the counsellor will provide therapeutic interventions to people impacted by interpersonal trauma. Counsellors strive to provide a safe(r) healing space to assist individuals/groups with their healing journey using a Strength Based, Person Centred and Holistic approach. This position directly reports to the Manager of Counselling Services.

Qualifications

- Undergraduate degree in the social sciences, graduate degree preferred
- A minimum of 2 years, full-time direct experience providing in-person counselling for individuals in a supervised clinical setting
- Experience facilitating group counselling
- Knowledge of solution-focused and brief therapy models
- A thorough knowledge of trauma, intergenerational trauma and complex trauma
- A demonstrative understanding of the following: Intimate partner violence and the impact individual and on family dynamics, suicide loss, crisis intervention, substance use, mental health, and self-harm
- Awareness and understanding of Strength-Based, Person Centred, Trauma Informed and Holistic care practices
- Knowledge of systems and their impact on individuals/families
- Experience working within an anti-oppressive lens, demonstrated cultural humility and how privilege, power and intersectionality impact experience of intimate partner violence
- Strong clinical assessment skills and the ability to chart accurate documentation using leading practices
- Understanding of the role of professional self-reflection in the counselling process
- Able to work independently as well as contribute to a collaborative team environment
- Excellent interpersonal and communication skills [verbal and written]

Requirements

- Satisfactory Criminal Record, Child Abuse and Adult Abuse Registry checks
- Registration with relevant professional regulatory association

Responsibilities:

- Provides counselling to individuals/groups impacted by relationship trauma
- Practices and promotes leading practices
- Maintains confidentiality and professionalism
- Creates a safe(r) space for individuals

- Completes intake, assessment, progress reports, summaries, charts and other administrative tasks relevant to the position
- Participates in program development, implementation, monitoring and quality assurance
- Actively participates in self-development; including evaluations and training opportunities
- Engages in regular clinical supervision and program meetings
- Adhere to all agency policies, protocols and leading practices
- Perform other duties and functions related to job description but not exceeding above stated capacities

Practice

- Documents client care in accordance with agency and program standards
- Actively participates in clinical supervision
- Demonstrates clinical competency using a variety of therapeutic modalities
- Attends professional development opportunities to enhance knowledge and skills
- Liaises and consults with external service providers
- Seeks internal and external consultation to assist with complex practice issues
- Ensures high quality clinical care through assessment, planning and regular review of client's goals

Organizational

- Attends program and agency staff meetings
- Attends required Klinik trainings
- Adheres to all Klinik policies and procedures
- Notifies Management Team of concerns or risks as soon as they arise

Communication

- Articulates complex information clearly and concisely in spoken and written formats
- Gives and receives feedback in a constructive and professional manner
- Advocates for a person or cause by adhering to principles of empowerment and collaboration

Teamwork

- Builds and maintains collaborative and respectful working relationships
- Models and actively fosters positive team culture
- Communicates directly and professionally with volunteers and team members across the organization
- Provides expertise, information and support to others
- Follows a constructive and effective process to resolve conflict
- Supports optimal access to service by assisting the Management Team in supporting effective and efficient program workflows

Work Habits

- Ensures accuracy and high standards for work
- Organizes, prioritizes, plans and coordinates own tasks to complete work efficiently
- Demonstrates accountability and follow through on commitments and goals
- Adapts to change and displays openness to new ideas and approaches